# DeltaCare® USA

# County of San Bernardino



# Welcome to DeltaCare USA

DeltaCare USA (administered by Delta Dental of California) provides you and your family with quality dental benefits at an affordable cost. The DeltaCare USA program is designed to encourage you and your family to visit the dentist regularly to maintain your dental health.

When you enroll, you select a contract dentist to provide services. The DeltaCare USA network consists of private practice dental facilities that have been carefully screened for quality.

### Quality

- Extensive benefits for you and your family
- No restrictions on pre-existing conditions, except for work in progress
- Large, stable network of dentists, so you can enjoy a long-term relationship with your dentist

#### Convenience

- No claim forms to complete
- Easy access to specialty care
- Expanded business hours for toll-free customer service, from 5 a.m. to 6 p.m., Pacific time

## **Cost savings**

- No deductibles
- Out-of-pocket costs are clearly defined
- Out-of-area dental emergency coverage up to \$100 per emergency
- No annual or lifetime dollar maximums

# "What if I have questions about my DeltaCare USA Program?"

#### Eligibility for you and your family

If you meet your group's eligibility requirements for dental coverage, you can enroll in the DeltaCare USA program. You may also enroll eligible dependents. Contact your benefits administrator if you have any questions.

#### Easy enrollment

Simply complete the enrollment process as directed by your benefits administrator. Be sure to indicate a dentist (from the list of contract dental facilities) for both yourself and your eligible dependents. Include the name of your group.

#### How your DeltaCare USA program works

Your selected contract dentist will take care of your dental care needs. If you require treatment from a specialist, your contract dentist will handle the referral for you.

After you have enrolled, you will receive a Delta Dental membership packet that includes an identification card and an Evidence of Coverage booklet that fully describes the benefits of your dental program. Also included in this packet are the name, address and phone number of your contract dentist. Simply call the dental facility to make an appointment.

Under the DeltaCare USA program, many services are covered at no cost, while others have copayments (amount you pay your contract dentist) for certain benefits. See the "Description of Benefits and Copayments" for a list of your benefits.

Please note: Dental services that are not performed by your selected contract dentist, or are not covered under provisions for emergency care below, must be preauthorized by Delta Dental to be covered by your DeltaCare USA program.

#### Provisions for emergency care

Under your DeltaCare USA program, you and your eligible dependents are covered for out-of-network dental emergencies. Your program pays up to \$100 for out-of-network emergency dental expenses per emergency for each enrollee.

## My dentist is a Delta Dental dentist but is not on the list of DeltaCare USA dentists. Can I still receive treatment from this dentist?

You must receive treatment from your selected DeltaCare USA contract dentist. Please note that Delta Dental dentists are not necessarily DeltaCare USA dentists. With more than 3,800 general and specialist dentists, the DeltaCare USA network is one of the largest dental networks in California.

## Do my family members receive treatment from the same DeltaCare USA contract dentist?

You and your eligible dependents may receive care from the same contract dentist, or if you prefer, you may collectively select up to a maximum of three individual contract dental facilities.

#### Can I change my contract dentist?

You may change contract dentists by notifying us either by phone or in writing, or by visiting our web site (www.deltadentalins.com/deltacareusa). If you contact us by the 21st of the month, the change will become effective the first of the following month.

#### Can I have my teeth whitened under the DeltaCare USA Program?

External bleaching is a benefit under your Program. See the "Description of Benefits and Copayments" and talk to your contract dentist about your options.

#### Does my DeltaCare USA Program cover tooth-colored fillings and crowns?

Porcelain and other tooth-colored materials are included as a benefit under your Program. The copayment shows you what your out of pocket cost will be.

#### How long does it take to get an appointment with a DeltaCare USA dentist?

Two to four weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may have to wait longer. Most DeltaCare USA dentists are in private group practices, which means greater appointment availability and extended office hours.

#### Are pre-existing dental conditions and work in progress covered?

Treatment for pre-existing conditions, such as extracted teeth, is covered under the DeltaCare USA program. However, benefits are not provided for any dental treatment started before joining the program (that is, work in progress, such as preparations for crowns, root canals and impressions for dentures). Orthodontic treatment in progress may be covered for new DeltaCare USA enrollees. See the "Limitations and Exclusions of Benefits."

#### How does the DeltaCare USA program encourage preventive care?

Your DeltaCare USA program is designed to encourage regular visits to the dentist by having no copayments (fees you pay to the contract dentist) on most diagnostic and preventive benefits. See the enclosed "Description of Benefits and Copayments."

#### Does my DeltaCare USA program cover specialists' services?

Your contract dentist will coordinate your specialty care needs for oral surgery, endodontics, periodontics or pediatric dentistry with an approved contract specialist. If there is no contract specialist within your service area, a referral to an out-of-network specialist will be authorized at no extra cost, other than the applicable copayment. If you or your dependent is assigned to a dental school clinic for specialty services, those services may be provided by a dentist, a dental student, a clinician or a dental instructor.

#### What if I have questions about my DeltaCare USA program?

Call Delta Dental Customer Service at 800-422-4234. We have multilingual representatives available from 5 a.m. to 6 p.m. Pacific time, Monday through Friday. Our Customer Service representatives have worked in dental facilities and can answer benefits questions, as well as arrange facility transfers and urgent care referrals.

"Our Customer Service representatives have worked in dental facilities and can answer benefits questions, as well as arrange facility transfers and urgent care referrals."

#### **SCHEDULE A**

#### **Description of Benefits and Copayments**

The benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the program. Please refer to *Schedule B* for further clarification of benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.** 

Text that appears in italics below is specifically intended to clarify the delivery of benefits under the DeltaCare USA program and is not to be interpreted as CDT-2007 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association. The American Dental Association may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

		ENROLLEE
<u>CODE</u>	DESCRIPTION	<u>PAYS</u>
D0100-	D0999 I. DIAGNOSTIC	
		No Cost
D0120	Periodic oral evaluation - established patient	No Cost
D0140	Limited oral evaluation - problem focused	No Cost
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver	No Cost
D0150	, i	No Cost
D0160	Detailed and extensive oral evaluation - problem focused, by report	
D0170	Re-evaluation - limited, problem focused (established patient; not post-operative visit)	
D0180	Comprehensive periodontal evaluation - new or established patient	
D0210	Intraoral radiographs - complete series (including bitewings) - limited to 1 series every 24 months	
D0220	Intraoral - periapical first film	
D0230	Intraoral - periapical each additional film	
D0240	Intraoral - occlusal film	
D0250	Extraoral - first film	
D0260	Extraoral - each additional film	No Cost
D0270	Bitewing radiograph - single film	
D0272	Bitewings radiographs - two films	
D0273	Bitewings radiographs - three films	
D0274	Bitewings radiographs - four films - limited to 1 series every 6 months	
D0277	Vertical bitewings - 7 to 8 films	
D0330	Panoramic film	
D0415	Collection of microorganisms for culture and sensitivity	
D0425	Caries susceptibility tests	
D0460	Pulp vitality tests	
D0470	Diagnostic casts	No Cost
D0472	Accession of tissue, gross examination, preparation and transmission of written report	No Cost
D0473	Accession of tissue, gross and microscopic examination, preparation and transmission of written report	No Cost
D0474	Accession of tissue, gross and microscopic examination, including assessment of surgical margins for presence of	
	disease, preparation and transmission of written report	No Cost
D0999	Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other services)	No Cost
D1000-	D1999 II. PREVENTIVE	
D1110	Prophylaxis cleaning - adult - 1 per 6 month period	No Cost
D1110	Additional prophylaxis cleaning - adult (within the 6 month period)	
D1120	Prophylaxis cleaning - child - 1 per 6 month period	
D1120	Additional prophylaxis cleaning - child (within the 6 month period)	
D1203	Topical application of fluoride (prophylaxis not included) - child - to age 19; 1 per 6 month period	
D1206	Topical fluoride varnish; therapeutic application for moderate to high caries risk patients - <i>child to age 19</i> ; <i>1 per 6</i>	
D1200	month period	No Cost
D1310	Nutritional counseling for control of dental disease	
D1330	Oral hygiene instructions	
D1351	Sealant - per tooth - limited to permanent molars through age 15	
D1531	Space maintainer - fixed - unilateral	
D1515	Space maintainer - fixed - bilateral	
01717	Space married 17/64 bitatetal	Ψ13.00

	pace maintainer - removable - unilateralpace maintainer - removable - bilateral	
	e-cementation of space maintainer	
	emoval of fixed space maintainer	
D2000-D29	999 III. RESTORATIVE	
Includes po	olishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures.	
	re are more than six crowns in the same treatment plan, an Enrollee may be charged an additional \$100.00 per crown,	, beyond
the 6th uni		
	nent of crowns, inlays and onlays requires the existing restoration to be 5+ years old.	
D2140 Ar	malgam - one surface, primary or permanent	No Cost
D2150 Ar	malgam - two surfaces, primary or permanent	No Cost
	malgam - three surfaces, primary or permanentmalgam - four or more surfaces, primary or permanent	
	esin-based composite - one surface, anterior	
	esin-based composite - two surfaces, anterior	
	esin-based composite - three surfaces, anterior	
	esin-based composite - four or more surfaces or involving incisal angle (anterior)	
	esin-based composite crown, anterior	
	, and the state of	
	esin-based composite - two surfaces, posterior	
	esin-based composite - three surfaces, posterior	
	lay - metallic - one surface	
	lay - metallic - two surfaces	
	lay - metallic - three or more surfaces	
	nlay - metallic - three surfaces	
	nlay - metallic - four or more surfaces	
	lay - porcelain/ceramic - one surface	
	lay - porcelain/ceramic - two surfaces	
	lay - porcelain/ceramic - three or more surfaces	
D2642 Or	nlay - porcelain/ceramic - two surfaces	\$150.00
	nlay - porcelain/ceramic - three surfaces	
	nlay - porcelain/ceramic - four or more surfaces	
	lay - resin-based composite - one surface	
	lay - resin-based composite - two surfaces	
	lay - resin-based composite - three or more surfaces	
	nlay - resin-based composite - two surfaces	
	nlay - resin-based composite - four or more surfaces	
	rown - resin-based composite (indirect)	
	rown - <sup>3</sup> / <sub>4</sub> resin-based composite (indirect)	\$40.00
	rown - resin with high noble metal	
D2721 Cr	rown - resin with predominantly base metal	\$60.00
	rown - resin with noble metal	\$60.00
	•	\$60.00
	rown - porcelain fused to high noble metal	
	rown - porcelain fused to predominantly base metal	\$60.00
	rown - porcelain fused to noble metal	\$60.00
	rown - 3/4 cast high noble metalrown - 3/4 cast predominantly base metal	\$60.00
	rown - 3/4 cast predominantly base metal	\$60.00
	rown - 3/4 porcelain/ceramic	
	rown - full cast high noble metal	
	rown - full cast predominantly base metal	
	rown - full cast noble metal	\$60.00
	rown - titanium	\$160.00
	ecement inlay, onlay or partial coverage restoration	No Cost
	ecement cast or prefabricated post and core	No Cost
D2920 Re	ecement crown	No Cost

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D2930	r , , , , , , , , , , , , , , , , , , ,	
D2931		
D2932		
D2933 D2940	, ,	
D2940	· ·	
D2950	•	
D2951	·	
D2953		
D2954		
D2957		
D2970		
D2971		
D2980	- · · · · · · · · · · · · · · · · · · ·	
D3000	-D3999 IV. ENDODONTICS	
D3110	Pulp cap - direct (excluding final restoration)	No Cost
D3110		
D3120		110 0050
55220	application of medicament	No Cost
D3221	··	
D3230		
D3240		
D3310		
D3320		
D3330		
D3331	, , , , , , , , , , , , , , , , , , ,	
D3332		
D3333		
D3346	$\cdot$	
D3347	· · · · · · · · · · · · · · · · · · ·	
D3348	Retreatment of previous root canal therapy - molar	\$105.00
D3351		\$70.00
D3352	Apexification/recalcification - interim medication replacement (apical closure/calcific repair of perforations, root	
	resorption, etc.)	\$45.00
D3353		
	perforations, root resorption, etc.)	
D3410		
D3421	1	
	Apicoectomy/periradicular surgery - molar (first root)	\$50.00
_	Apicoectomy/periradicular surgery (each additional root)	
D3430		
D3450	<b>/ / /</b>	
D3920	Hemisection (including any root removal), not including root canal therapy	No Cost
D4000	-D4999 V. PERIODONTICS	
	es preoperative and postoperative evaluations and treatment under a local anesthetic.	
	Gingivectomy or gingivoplasty - four or more contiguous teeth or bounded teeth spaces per quadrant	
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or bounded teeth spaces per quadrant	\$15.00
D4240	Gingival flap procedure, including root planing - four or more contiguous teeth or bounded teeth spaces per	
	quadrant	\$75.00
D4241		
	quadrant	
D4245		
D4249		\$75.00
D4260		<b>#</b> 4.50.00
D/2/1	quadrant	\$150.00
D4261		¢1 F
D/2/2	quadrant	
D4263		
D4264		
D4270	Pedicle soft tissue graft procedure	Ψ123.00

D4271		\$195.00
D4274	Distal or proximal wedge procedure (when not performed in conjunction with surgical procedures in the same	¢45.00
D4341	anatomical area)	\$45.00
B	consecutive months	No Cost
D4342	Periodontal scaling and root planing - one to three teeth per quadrant - limited to 4 quadrants during any 12 consecutive months	No Cost
D4355	Full mouth debridement to enable comprehensive evaluation and diagnosis - limited to 1 treatment in any 12	
D ( 0 1 0	consecutive months  Periodontal maintenance - limited to 1 treatment each 6 month period	
D4910 D4910	Additional periodontal maintenance (within the 6 month period)	
	D5899 VI. PROSTHODONTICS (removable)	
	listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed,	for the
	months after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dent	
	where the denture was originally delivered.	
	es, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.	
	ement of a denture or a partial denture requires the existing denture to be 5+ years old.	
	Complete denture - maxillary	\$75.00
D5120		\$75.00
D5130	Immediate denture - maxillary	
D5140	Immediate denture - mandibular	
D5211	Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)	
D5212		\$85.00
D5213	Maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	\$85.00
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests	
	and teeth)	\$85.00
D5225	Maxillary partial denture - flexible base (including any clasps, rests and teeth)	
D5226	Mandibular partial denture - flexible base (including any clasps, rests and teeth)	
D5410	Adjust complete denture - maxillary	
D5411	Adjust complete denture - mandibular	
D5421	Adjust partial denture - maxillary	
D5422	Adjust partial denture - mandibular	
D5510 D5520	Repair broken complete denture base	
D5520	Repair resin denture base	
D5610	Repair cast framework	
D5630	Repair or replace broken clasp	
D5640	Replace broken teeth - per tooth	\$5.00
	Add tooth to existing partial denture	\$5.00
D5660	Add clasp to existing partial denture	\$5.00
D5670	Replace all teeth and acrylic on cast metal framework (maxillary)	\$75.00
D5671	Replace all teeth and acrylic on cast metal framework (mandibular)	
D5710	Rebase complete maxillary denture	
D5711	Rebase complete mandibular denture	
D5720	Rebase maxillary partial denture	\$30.00
D5721	Rebase mandibular partial denture	\$30.00
D5730	Reline complete maxillary denture (chairside)	\$15.00
D5731	Reline complete mandibular denture (chairside)	
D5740	Reline maxillary partial denture (chairside)	
D5741	Reline mandibular partial denture (chairside)	
D5750	Reline complete maxillary denture (laboratory)	
D5751	Reline complete mandibular denture (laboratory)	\$30.00
D5760	Reline maxillary partial denture (laboratory)	\$30.00
D5761	Reline mandibular partial denture (laboratory)	
D5820	Interim partial denture (maxillary) - limited to 1 in any 12 consecutive months	
D5821 D5850	Interim partial denture (mandibular) - limited to 1 in any 12 consecutive months	
D5850 D5851	Tissue conditioning, maxitary	No Cost
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#### D5900-D5999 VII. MAXILLOFACIAL PROSTHETICS - Not Covered

D6000-D6199 VIII. IMPLANT SERVICES - Not Covered

#### D6200-D6999 IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixed partial denture [bridge])

- When a crown and/or pontic exceeds six units in the same treatment plan, an Enrollee may be charged an additional \$100.00 per unit, beyond the 6th unit.

- Replacement of a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old.		
	Pontic - cast high noble metal	
D6211	Pontic - cast predominantly base metal	
D6212	Pontic - cast noble metal	
D6240	Pontic - porcelain fused to high noble metal	
D6241	Pontic - porcelain fused to predominantly base metal	
D6242	Pontic - porcelain fused to noble metal	\$60.00
D6245	Pontic - porcelain/ceramic	\$195.00
D6250	Pontic - resin with high noble metal	\$160.00
D6251	Pontic - resin with predominantly base metal	\$60.00
D6252	Pontic - resin with noble metal	\$60.00
D6600	Inlay - porcelain/ceramic, two surfaces	\$150.00
D6601	Inlay - porcelain/ceramic, three or more surfaces	\$160.00
D6602	Inlay - cast high noble metal, two surfaces	No Cost
D6603	Inlay - cast high noble metal, three or more surfaces	No Cost
D6604	Inlay - cast predominantly base metal, two surfaces	No Cost
D6605	Inlay - cast predominantly base metal, three or more surfaces	
D6606	Inlay - cast noble metal, two surfaces	No Cost
D6607	Inlay - cast noble metal, three or more surfaces	
D6608	Onlay - porcelain/ceramic, two surfaces	
D6609	Onlay - porcelain/ceramic, three or more surfaces	
D6610	Onlay - cast high noble metal, two surfaces	
D6611	Onlay - cast high noble metal, three or more surfaces	
D6612	Onlay - cast predominantly base metal, two surfaces	
D6613	Onlay - cast predominantly base metal, three or more surfaces	
D6614	Onlay - cast noble metal, two surfaces	
D6615	Onlay - cast noble metal, three or more surfaces	
	Crown - resin with high noble metal	
D6721	Crown - resin with predominantly base metal	
D6722	Crown - resin with noble metal.	
D6740	Crown - porcelain/ceramic	
D6750	Crown - porcelain fused to high noble metal	
D6751	Crown - porcelain fused to predominantly base metal	
D6752	Crown - porcelain fused to noble metal	
D6780	Crown - 3/4 cast high noble metal	
D6781	Crown - 3/4 cast predominantly base metal	
	Crown - 3/4 cast noble metal	
	Crown - 3/4 porcelain/ceramic	
	Crown - full cast high noble metal	
	Crown - full cast predominantly base metal	
	Crown - full cast noble metal	
D6930	Recement fixed partial denture	-
D6940	Stress breaker	
D6970	Post and core in addition to fixed partial denture retainer, indirectly fabricated - includes canal preparation	
D6970 D6972	Prefabricated post and core in addition to fixed partial denture retainer - base metal post; includes canal	, ψ10.00
DU7/ Z	preparationpresame to fixed partial defiture retainer - base metal post; metales canal	\$10.00
D6973	Core buildup for retainer, including any pins	
D6973	Each additional indirectly fabricated post - same tooth - <i>includes canal preparation</i>	
D6976 D6977	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	
	Fixed partial denture repair, by report	
D6980	rixed partial defiture repair, by report	Φ13.00

#### D7000-D7999 X. ORAL AND MAXILLOFACIAL SURGERY

Includes preoperative and postoperative evaluations and treatment under a local anesthetic.		
D7111	Extraction, coronal remnants - deciduous tooth	No Cost
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	No Cost
D7210	Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of bone and/or section of	
	tooth	No Cost
D7220	Removal of impacted tooth - soft tissue	No Cost
D7230	Removal of impacted tooth - partially bony	\$30.00
D7240	Removal of impacted tooth - completely bony	\$40.00
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications	\$40.00
D7250	Surgical removal of residual tooth roots (cutting procedure)	No Cost
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	\$50.00
D7280	Surgical access of an unerupted tooth	\$85.00
D7282	Mobilization of erupted or malpositioned tooth to aid eruption	\$85.00
D7283	Placement of device to facilitate eruption of impacted tooth	No Cost
D7286	Biopsy of oral tissue - soft - does not include pathology laboratory procedures	No Cost
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	\$30.00
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	\$30.00
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	\$40.00
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	\$40.00
D7450	Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm	No Cost
D7451	Removal of benign odontogenic cyst or tumor - lesion diameter greater than 1.25 cm	No Cost
D7471	Removal of lateral exostosis (maxilla or mandible)	No Cost
D7472	Removal of torus palatinus	No Cost
D7473	Removal of torus mandibularis	No Cost
D7510	Incision and drainage of abscess - intraoral soft tissue	No Cost
D7960	Frenulectomy (frenectomy or frenotomy) - separate procedure	No Cost
D7970	Excision of hyperplastic tissue - per arch	\$50.00
D7971	Excision of pericoronal gingiva	\$50.00
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#### D8000-D8999 XI. ORTHODONTICS

- The listed Copayment for each phase of orthodontic treatment (limited, interceptive or comprehensive) covers up to 24 months of active treatment. Beyond 24 months, an additional monthly fee, not to exceed \$75.00, may apply.
- The Retention Copayment includes adjustments and/or office visits up to 24 months.

#### Pre and post orthodontic records include:

D0210 D0322 D0330 D0340 D0350 D0470	The benefit for pre-treatment records and diagnostic services includes: \$200.00 Intraoral - complete series (including bitewings)  Tomographic survey Panoramic film  Cephalometric film  Oral/facial photographic images  Diagnostic casts
D0210 D0470	The benefit for post-treatment records includes: \$70.00 Intraoral - complete series (including bitewings) Diagnostic casts
D8010	Limited orthodontic treatment of the primary dentition
D8020	Limited orthodontic treatment of the transitional dentition - <i>child or adolescent to age 19</i>
D8030	Limited orthodontic treatment of the adolescent dentition - adolescent to age 19
D8040	Limited orthodontic treatment of the adult dentition - adults, including covered dependent adult children\$1,150.00
D8050	Interceptive orthodontic treatment of the primary dentition
D8060	Interceptive orthodontic treatment of the transitional dentition
D8070	Comprehensive orthodontic treatment of the transitional dentition - child or adolescent to age 19\$1,450.00
D8080	Comprehensive orthodontic treatment of the adolescent dentition - adolescent to age 19
D8090	Comprehensive orthodontic treatment of the adult dentition - adults, including covered dependent adult children\$1,450.00
D8660	Pre-orthodontic treatment visit (Enrollee pays a \$25.00 fee if orthodontic treatment is not required or is declined by the
	Enrollee)

D8680 D8999	Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers)
D9000-	D9999 XII. ADJUNCTIVE GENERAL SERVICES
D9110 D9211 D9212 D9215 D9220 D9221 D9241 D9242 D9310 D9430 D9440 D9450 D9951	Palliative (emergency) treatment of dental pain - minor procedure
D9952	Occlusal adjustment, complete
D9972	External bleaching - per arch - limited to one bleaching tray and gel for two weeks of self treatment
D9999	Unspecified adjunctive procedure, by report - includes failed appointment without 24 hour notice - per 15 minutes of appointment time - up to an overall maximum of \$40.00\$10.00

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide specialized services, and are referred by the assigned Contract Dentist, must be preauthorized in writing by Delta Dental. The Enrollee pays the Copayment specified for such services.

Procedures not listed above are not covered, however, may be available at the Contract Dentist's "filed fees." "Filed fees" means the Contract Dentist's fees on file with Delta Dental. Questions regarding these fees should be directed to Delta Dental's Customer Service department at 800-422-4234.

#### **SCHEDULE B**

#### **Limitations of Benefits**

#### Limitations

- 1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A, Description of Benefits and Copayments*.
- If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon prior authorization by Delta Dental, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- for any reason, and at the time of cancelled or terminated for any reason, and at the time of cancellation or termination be receiving any orthodontic treatment, the Enrollee and not Delta Dental will be responsible for payment of any balance due for treatment provided after cancellation or termination. In such a case the Enrollee's payment shall be based on a maximum of \$2,800.00 for covered dependent children to age 19 and \$3,000.00 for covered adults and dependent children to age 23. The amount will be prorated over the number of months to completion of the treatment and, will be payable by the Enrollee on such terms and conditions as are arranged between the Enrollee and the Contract Orthodontist.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Delta Dental is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

#### **Exclusions of Benefits**

#### **Exclusions**

- 1. Any procedure that is not specifically listed under *Schedule A*, *Description of Benefits and Copayments*.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
  - has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, or
  - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9972, External bleaching, per arch, or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 5. Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers and crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
- 9. Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, a preauthorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.

### **Limitations and Exclusions of Benefits**

- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.

#### NOTE: THIS IS ONLY A BRIEF SUMMARY OF THE PLAN.

The Group Dental Service Contract must be consulted to determine the exact terms and conditions of coverage. An Evidence of Coverage will be sent to you upon enrollment. If you wish to review an Evidence of Coverage prior to enrollment, you may request a copy by calling the Customer Service department at 800-422-4234.

In California, DeltaCare USA is underwritten and administered by Delta Dental of California.

#### **Customer Service**

800-422-4234 Monday through Friday 5 a.m. to 6 p.m., Pacific time

Provided and Administered by:

#### **Delta Dental of California** 12898 Towne Center Drive

Cerritos, CA 90703-8579

www.deltadentalins.com/deltacareusa